

Alpha & Omega Heating & Cooling

SMS Terms & Conditions

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Alpha & Omega Heating & Cooling SMS/Text Messaging Terms & Conditions

By opting in to receive SMS/text messages from Alpha & Omega Heating & Cooling ("we," "us," or "our"), you agree to the following terms and conditions:

1. Message Frequency

We may send you recurring messages about:

- Promotional offers
- Seasonal maintenance tips
- Appointment reminders
- Service updates or emergency notifications

Message frequency will vary based on your interaction with us.

2. Opting In

By doing business with Alpha & Omega Heating & Cooling, you agree to receive service-related text messages. You may also explicitly opt in by:

You may opt in to receive SMS messages by:

- Submitting your phone number on our website
- Signing up during a service appointment
- Responding to a text invitation from us

By providing your number and opting in, you give us permission to send you text messages using automated technology.

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3. Opting Out

You can cancel the SMS service at any time. Just text STOP to the number you received messages from. After this, you will no longer receive messages from us. If you want to join again, just opt in through our website or customer service.

4. Help

If you experience issues with the messaging program, reply with the word HELP for more assistance, or contact us at:

Alpha & Omega Heating & Cooling

Phone: 773-884-1850

Email: hvacalphaomega@gmail.com

Website: www.hvacalphaomega.com

5. Message & Data Rates

Message and data rates may apply. Check with your mobile carrier for details on your plan and costs.

6. Carriers

Carriers are not liable for delayed or undelivered messages.

7. Privacy

We respect your privacy. Your information will never be sold or shared. For more information on how we handle your data, please view our Privacy Policy.